

Inviting parents to Whole Team

Five minutes per team. Each parent gets one WhatsApp message from you, taps the link, types a code we text them, and they're in: your team's training, matches and messages in one place.

The one rule: invite by mobile, on WhatsApp

Use the parent's own mobile number. The invite only works for that number, and that's what keeps the team private: nobody else can use the link.

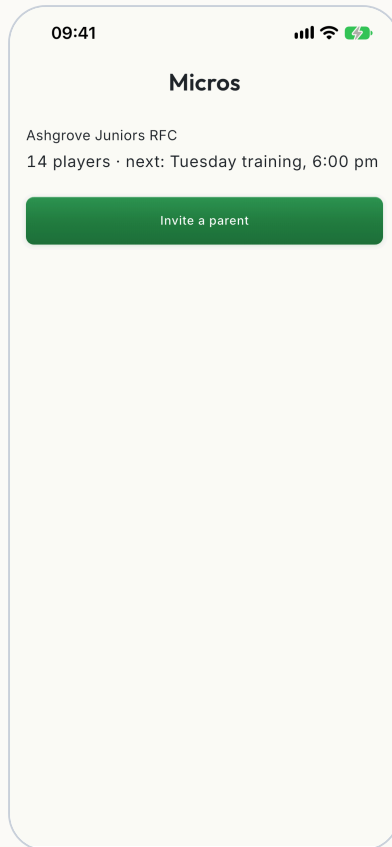
What you'll need

- The Whole Team app on your phone, signed in as the team's coach.
- Each parent's mobile number, from your contacts or the team's WhatsApp group.

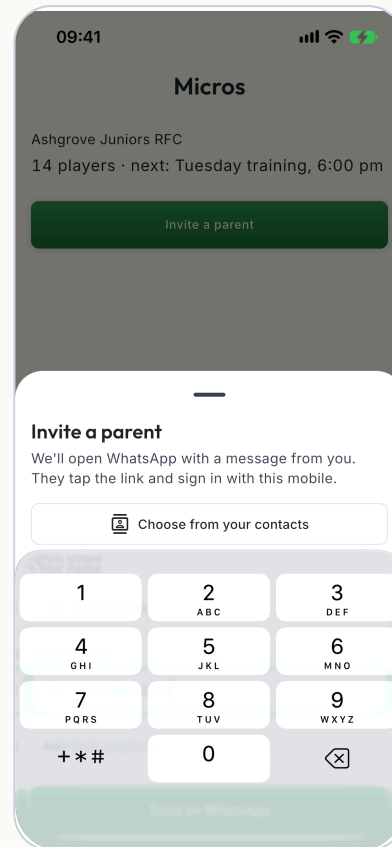
What a parent gets

- Your team's training and matches, and a tap to say In or Out.
- The team sheet, your messages, and where to be and when.
- Their child's details kept to the people who need them: the coaches, not the whole club.
- Nothing to pay to use the app. Club subs are the club's.

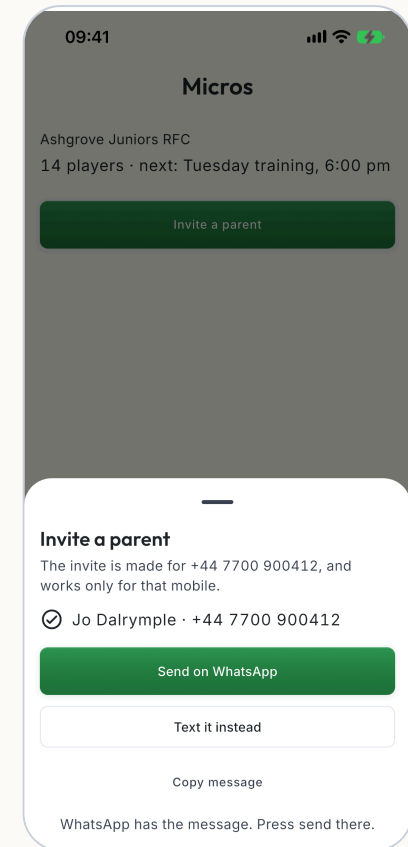
Invite a parent



- 1 Open your team in the app and tap **Invite a parent**.

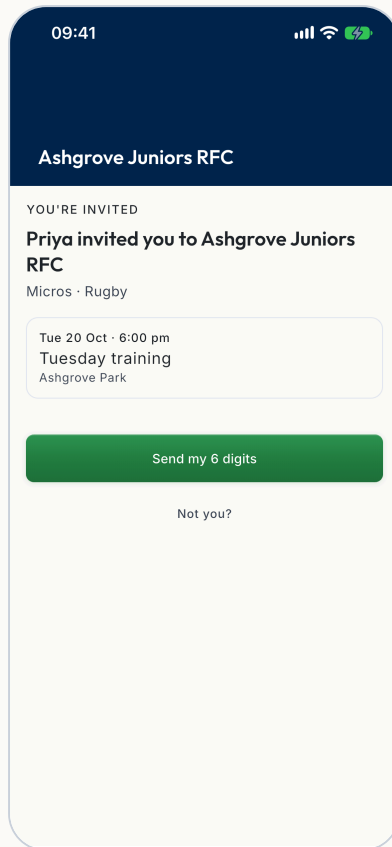


- 2 Type their name and mobile, or tap **Choose from your contacts**.

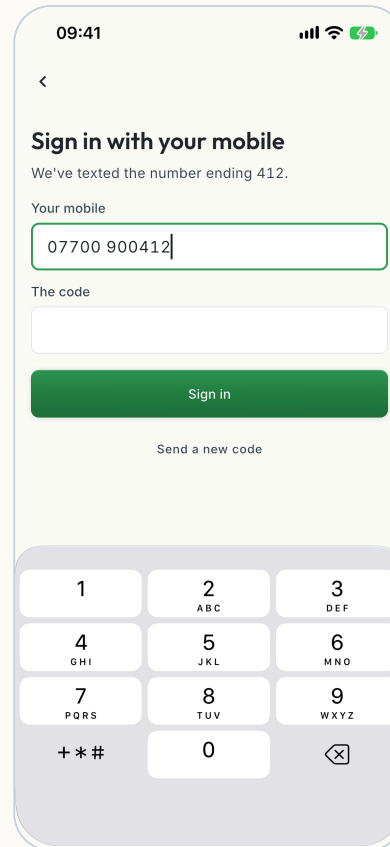


- 3 Tap **Send on WhatsApp**. WhatsApp opens with the message written; press send. Not on WhatsApp? **Text it instead**.

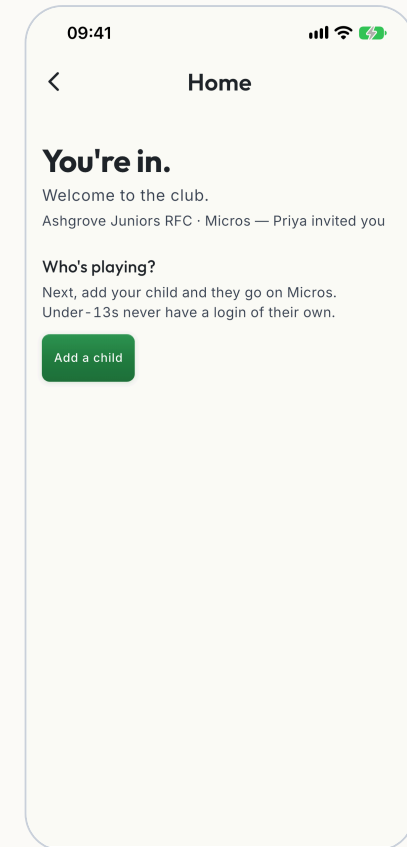
What the parent sees and does



- 1 They tap your link: it says who invited them, the club and the team.

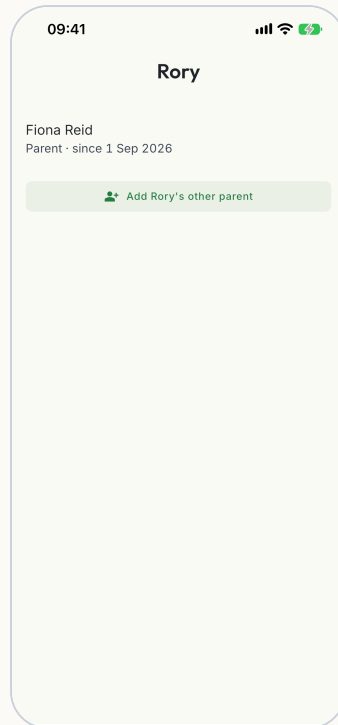


- 2 They tap **Send my 6 digits**, type the code we text to the mobile you invited, and tap **Sign in**.

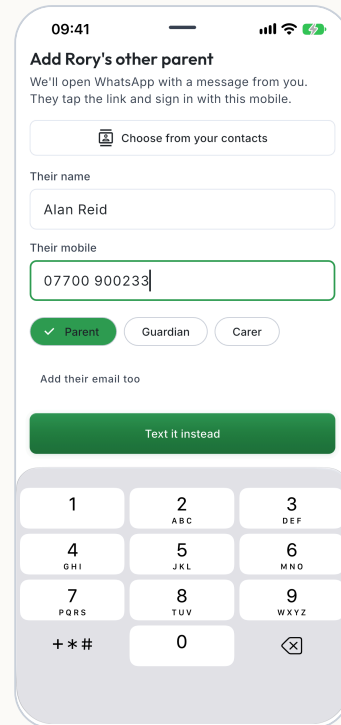


- 3 They're in your team. Next they add their child; you see their ask and approve it with one tap.

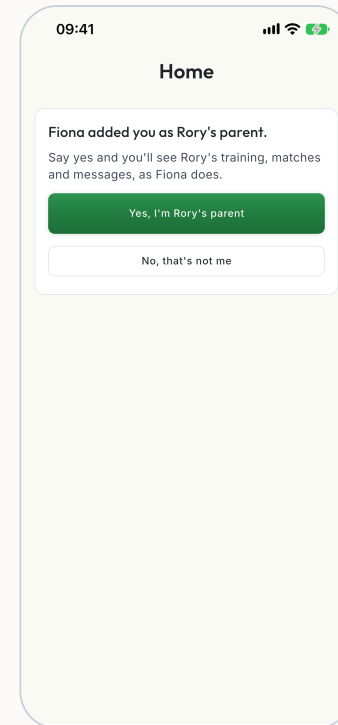
The other parent, and a sibling



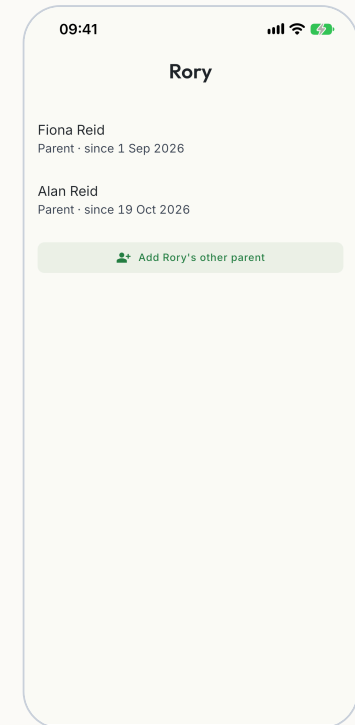
- 1 The first parent opens their child and taps **Add ... other parent**.



- 2 Name, mobile, parent, guardian or carer, then send.



- 3 The other parent signs in the same way and says yes.



- 4 One child, two parents, both seeing the same team.

One child, one record

The other parent shouldn't add the child again. If they try, the app stops them and tells them to ask the first parent to add them. A brother or sister is different: the parent adds them with **Add a child**, and asks to join their team.

The three things that happen, and what to say

"The code didn't come."

It can take a minute. Check the number you invited is the one on their phone: the screen shows its last three digits.

"Give it a minute, then tap Send a new code. If the last three digits aren't yours, I'll invite you again on the right number."

"It says the invite was for a different number."

The invite works only for the mobile you typed. They're signing in with another number, or it was typed wrong.

"Let me invite you again on the number you use." Then Invite a parent with the right mobile.

"The other parent already added our child."

The app won't let the second parent add the same child twice: it says to ask the first parent to add them.

"Ask the other parent to open your child in the app and tap Add other parent with your mobile."

Anything else: the app's Help, or wholeteam.co.uk/help.

A note you can send

Copy this into your team's WhatsApp group before you send the invites, so parents know what's coming.

We're moving the team onto Whole Team

Hi all. This season we're running the team on the Whole Team app: training and match times, In or Out, the team sheet and messages, all in one place.

What to do: look out for a WhatsApp message from me with a link. Tap it, type the code you're texted, and you're in. Then add your child and ask to join the team; I'll approve it.

Two parents? One of you joins first, then adds the other from your child's page in the app (Add other parent). Please don't both add your child.

Nothing to pay to use the app. Your child's details are seen only by the coaches who need them.